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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Christensen et al..
Serial No: 09/874,195
Title: METHOD AND SYSTEM FOR ORDER RETURNS
Filed: June 5, 2001
Examiner: James A. Kramer
Art Unit: 3627
Docket No.: YOR920010213US1
Confirmation No.: 6833
Customer No.: 27623

AMENDMENT

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Commissioner:

Applicants are submitting the present document in response to the Final Office Action dated October 26, 2004 (the "Office action"). Please reconsider the above-identified application in light of the following amendments and remarks.

A Listing of the Claims begins on page 2 of this paper.

Remarks begin on page 14 of this paper.

Do not
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